

Payment Options

- * By mail to Dexter Utility District, PO Box 311, Dexter ME 04930 (Check payable to Dexter Utility District)
- * In person at our office located at 311 Corinna Road, Suite B, Dexter
- * Drop Box in the door of our office. Make sure you have a payment slip with your name and address on it.
- * Pay by Phone at 1-855-505-2798. A fee of \$1.00 is charged along with any debit or credit card fees.
- * Online at www.dexterutilitydistrict.org. No fee for direct debit from a checking/savings account; fee of 2.95% for debit/credit card, PayPal or Venmo transactions, with a minimum of \$2.95 for a payment up to \$100.00.
- * Auto-pay, Paperless billing, Pay by Text or payment scheduling are available through our website.

Payment Arrangements

If you are having trouble paying your utility bill in full by the due date, a payment plan may help. Please call our office when you receive your utility bill to set up a payment plan.

Financial Assistance

Financial assistance may be available through your local town office, Penquis CAP, or the Dept. of Health and Human Services in Augusta. More information is available at www.211maine.org or by dialing 2-1-1.

Late Payment Charge

Bills are due upon receipt and past due if not paid by the due date listed on the front of your bill. A late payment charge will be applied each month at the approved rate after 25 days from the bill postmark. There are no late payment charges if you have an agreed upon payment arrangement for your utility bill.

Terms for Water/Sewer Bills:

Water and sewer bills are overdue if not paid by the due date shown on the bill and interest accrues at the approved rates. Overdue water/sewer bills are subject to Maine Public Utilities Commission collection and disconnection procedures, including collection fees and reconnect fees per our approved Terms and Conditions. Unpaid water and sewer charges are also subject to lien proceedings per state law. Our approved rates and Terms and Conditions can be found on our website www.dexterutilitydistrict.org. MPUC rules are available at www.maine.gov/mpuc.

You will receive a quarterly minimum bill (January, April, July and October) whether or not water is used, as long as you have access to the water system. This charge recognizes that all customers place a potential demand on our systems that we must be ready to supply. If the water service is disconnected at the curb stop, outside of the building, there will remain a minimum quarterly sewer charge, even if there is no water being used.

How Your Bill is Calculated:

- * Water meters are read at the end of each quarter. (December, March, June and September around the 20th)
- * Your utility bill is issued quarterly in January, April, July and October, usually around the 2nd or 3rd of that month and are due on the 28th of that month.
- * Each quarterly water bill includes a minimum charge in advance for the quarter and varies according to meter size.
- * Each quarterly sewer bill includes a minimum charge in advance for the quarter for all meter sizes or for sewer only customers and ready to serve lots.
- * There are different rates and usage minimums for water and sewer, as they are separate operating systems with separate budgets.

Bill Example

	Meter Size	Minimum Charge	Usage up to:	
Water minimum	5/8 inch (typical residential size)	\$105.50	0-1200 cubic feet	(8,976 gallons)
Sewer minimum	All meter sizes	\$104.20	0-1000 cubic feet	(7,480 gallons)
Cost of water over the minimum usage:		\$6.85	for each 100 cubic feet	
Cost of sewer over the minimum usage:		\$10.42	for each 100 cubic feet	